

myUplink

QUICK START GUIDE

Link your thermostat to your myUplink account

Part#: LC1087 | Revised: July 24, 2025



Note: Ensure your mobile device is updated before proceeding. myUplink is supported on the latest version of Android, iOS, and the last two major versions of each operating system. Some older devices and operating systems may not be supported.

Step 1

Download the myUplink mobile app from your app store.

Step 2

Open the app on your mobile device.

Step 3


Log in with your myUplink account. If you don't have one, create an account.

Step 4

If connecting your first device to myUplink, tap **Continue** or tap **No home** then **Add system** in the drop-down menu. See Figure 2.

If this is not your first device, tap **My home** at the top of the screen then tap **Add system** in the drop-down menu.

Step 5

If your thermostat is already connected to Wi-Fi, (showing a green icon  in the top left corner) press **Find connected devices** on your mobile device and skip to Step 10. See Figure 3.


If your thermostat is not connected to Wi-Fi, (showing a red icon  in the top left corner) press **Scan the QR code** and continue to Step 6. See Figure 3.

Figure 1

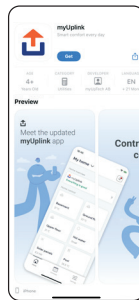


Figure 2

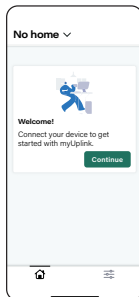
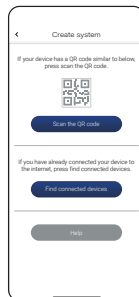



Figure 3



Step 6

On the top left of the thermostat display, press the red Wi-Fi icon .

Step 7

Scan the QR code shown on the thermostat display using the myUplink app on your mobile device.

Step 8

The mobile app will scan for all available Wi-Fi networks. Tap the name of the network you wish the thermostat to join.

If your network is not found, tap **Enter Manually** to enter the SSID and password for the Wi-Fi router.

Step 9

When prompted in the mobile app, enter the Wi-Fi password and tap **Connect**.

Step 10

If your mobile device and the thermostat are on the same Wi-Fi network, tap **Yes, scan for device** from the pop-up window. Tap the name of your device on the mobile app to link to your myUplink account. See Figure 4.

Figure 4



Step 11


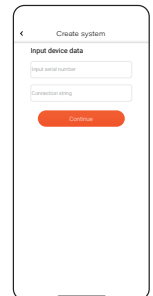
If the search for the device reads "No device found" or otherwise fails to locate your thermostat, tap **Enter manually** then **Enter connection details**. Enter the serial number (S/N) and connection string (MYUPLINK) found on the thermostat display when you press the green Wi-Fi icon . Once entered, press **Continue**. See figures 4 and 5.

Figure 5



A NIBE GROUP MEMBER

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