ClimateMaster®

iGate™ Connect Thermostat
User Manual

CONTENTS

Approvals

This product was designed and built in accordance to RoHS directive 2002/95/EC and contains no hazardous substances as defined by this directive.

FCC Compliance Statement

This equipment has been tested and found to comply with the limits for Class B digital devices, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

● Reorient or relocate the receiving antenna.

● Increase the separation between the equipment and receiver.

● Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

● Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of FCC rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Change or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm during normal operation.

Industry Canada (IC)

Compliance Notice

This device complies with Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

RF Exposure Statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter.

Homologations

Ce produit a été conçu et fabriqué conformément à la directive européenne RoHS 2002/95/EC, et ne contient aucune substance dangereuse selon la définition de cette directive.

Commission fédérale des communications (FCC)

Avis de conformité :

Le matériel a été testé et jugé conforme aux limitations de la catégorie B des appareils numériques, en vertu de l'article 15 des règles de la FCC. Ces critères sont établis afin d'assurer une protection suffisante contre les interférences nocives à l'intérieur d'une résidence. Cet appareil produit, utilise et peut émettre de l'énergie radioélectrique et peut occasionner des interférences nuisibles aux communications radio s'il n'est pas assemblé et utilisé selon les directives. Toutefois, il est impossible de garantir qu'aucune interférence ne se produira dans une installation donnée. Si ce matériel cause des interférences nuisibles à la réception radio ou télévisuelle, ce qui peut être établi en éteignant et en rallumant le matériel, nous recommandons à l'utilisateur d'essayer de remédier à cette interférence de l'une ou de plusieurs des façons suivantes :

· Réorientez ou déplacez l'antenne réceptrice.
· Augmentez la distance séparant l'appareil et le récepteur.
· Branchez l'appareil à un circuit différent de celui où est __ branché le récepteur.
· Consultez le marchand ou un technicien expérimenté en radio et télévision pour obtenir de l'aide.

Cet appareil est conforme en vertu de l'article 15 des règles de la FCC. L'exploitation est autorisée aux deux conditions suivantes :

1 L'appareil ne doit pas produire de brouillage.
2 L'utilisateur de l'appareil doit accepter tout brouillage __

radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Toute modification apportée à votre appareil qui n'est pas expressément approuvée par le fabricant pourrait annuler le droit d'usage du matériel par l'utilisateur.

Informations relatives à l'exposition aux fréquences radio

Cet équipement est conforme aux limites d'exposition aux fréquences radio de la FCC définies pour un environnement non contrôlé. Afin d'éviter de dépasser les limites d'exposition aux fréquences radio établies par la FCC, il est recommandé de maintenir une distance minimale de 20 cm entre le corps et l'antenne lors d'une utilisation normale.

Industrie Canada (IC)

Avis de conformité :

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
1. l'appareil ne doit pas produire de brouillage, et
2. l'utilisateur de l'appareil doit accepter tout brouillage ___ radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Énoncé sur l'exposition aux fréquences radio :

Cet équipement est conforme aux limites d'exposition aux fréquences radio d'IC RSS-102 définies pour un environnement non contrôlé. Cet émetteur doit être installé à au moins 20 cm de toute personne et ne doit pas être colocalisé ou fonctionner en association avec une autre antenne ou émetteur.

MODEL: AWC99B51
FCC ID: WR9EBSTATSI01
IC: 7981A-EBSTATSI01

GETTING STARTED

Welcome

ClimateMaster helps homeowners conserve energy, save money and reduce their environmental impact. Our products automate energy conservation, making it comfortable when you are home and saving money when you are not.

Key features of the iGate™ Connect thermostat:

- Color display
- Precision +/- 1°F (0.5°C) temperature control
- Remote access via the Internet, tablet or smartphone
- Vacation programming
- Seven-day programming
- Humidity sensing
- Intelligent algorithms that adapt to your home and preferences
- Fan control
- Hot Water Control (if applicable)   8

Sun Feb 26 12:32 pm

HUMIDITY: 34%
CURRENT TEMP
70°   COOL   HEAT
85
62

OK
MENU   BACK

CLIMATEMASTER
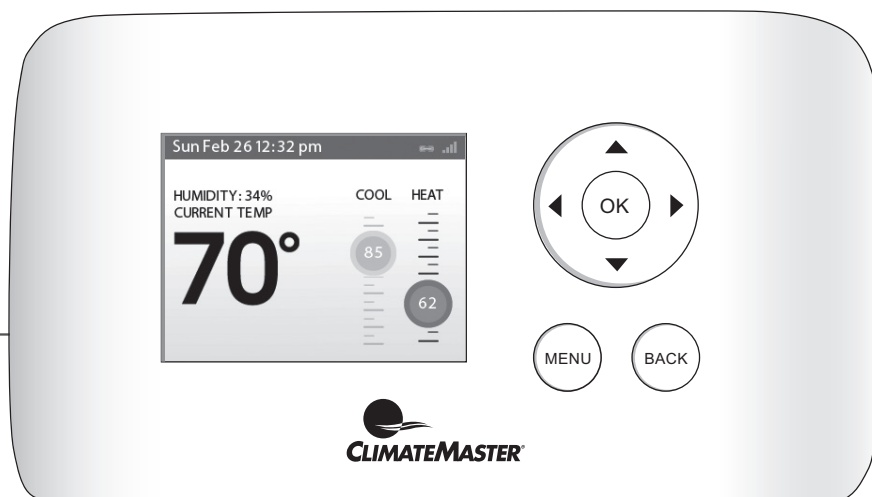
iGate™ Connect thermostat

iGATE™ CONNECT THERMOSTAT BASICS

The iGate™ Connect thermostat has an easy-to-read color screen that displays all the information you need to set and manage your iGate™ Connect thermostat. Use the navigation buttons on the right to quickly change the temperature, access features, and configure your settings.

What's on the Home Screen?

Whenever you press a button, the Home screen is displayed.
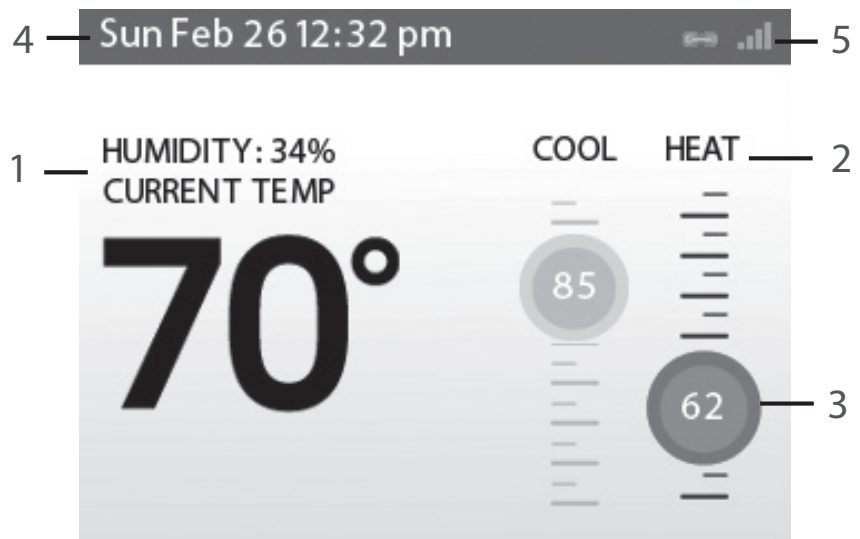
Home screen

1. Current Temperature and Humidity

The current (actual) temperature and humidity in the room where the iGate™ Connect thermostat is installed. You can set the iGate™ Connect thermostat to display Celsius or Fahrenheit. See Temperature Display on page 25.

2. System Mode

The current method of temperature control: heat, cool, or auto. See System Mode on page 19.

3. Current Set Point

The temperature at which the system is programmed to maintain at a particular point in time.

Press ▲(up) or ▼(down) to adjust it manually by increments of 1°F (0.5°C). If the system is set to Auto, press ◄(left) or ►(right) to switch between heat and cool set points.

When you manually adjust the set temperature, you put the system into a Hold mode. See Hold Action on page 26. To return back to the pre-programmed temperature, press **OK**.

For maximum savings you should program your iGate™ Connect thermostat to control the temperature automatically. See Creating Your Weekly Schedule on page 34.

4. Current Time/Date

Displays the current date and time for your time zone.

5. Internet Access

Indicates that the iGate™ Connect thermostat is connected to the Internet. The more bars, the stronger the signal. A chain link indicates communication with the ClimateMaster web servers.

Using the Navigation Buttons

The navigation buttons located on the right of the iGate™ Connect thermostat let you select options and control the iGate™ Connect thermostat.

- ▲ (**up**) On the Home screen, press ▲ to increase the temperature set point by 1°F (0.5°C). For menus, press ▲ to move up.

- ▼ (**down**) On the Home screen, press ▼ to decrease the temperature set point by 1°F (0.5°C). For menus, press ▼ to move down.

- ◄ (**left**) On the Home screen, if Auto mode is enabled, press ◄ to switch between heat and cool set points. For menus, press ◄ to go back to the previous screen.

- ► (**right**) On the Home screen, if Auto mode is enabled, press ► to switch between heat and cool set points. For menus, press ► to choose the currently highlighted option.

- **OK** On a menu screen, press **OK** to choose the currently highlighted option. If a configuration option is selected, pressing **OK** will keep its new value and return back to the previous screen.

- **MENU** Pressing **MENU** displays a list of all available options. If a menu is currently displayed, pressing **MENU** will cancel any unsaved changes and return to the Home screen.

- **BACK** On a menu screen, press **BACK** to go back to the previous screen.

On-Screen Keyboard

If you need to type in any information, an on-screen keyboard will appear. To enter a letter or number, move to the character by pressing the arrow keys and then press **OK** to select it.

Select `Caps` to enter capital letters; select `&@#` to enter commonly used symbols. If you make a mistake, press `⊠` to delete the text .

To keep your changes, select `Save` . To cancel your changes, press the **BACK** button.

Idle Screen

When you are not actively using your iGate™ Connect thermostat, the screen will dim and display the idle screen.
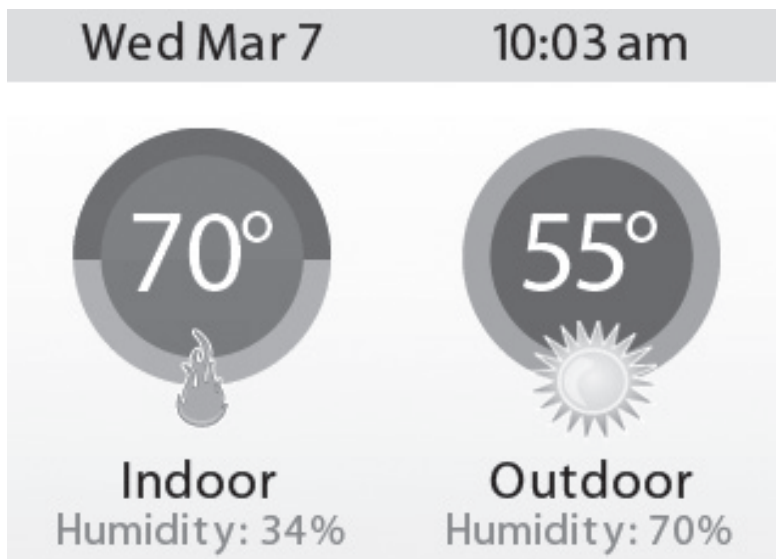
Idle screen

The Idle screen can show the temperature, time and date, humidity, weather conditions, and operating mode (red for heat, blue for cool). Snowflake and flame icons indicate if cooling or heating is currently engaged.

Note *that you need to connect your iGate™ Connect thermostat to the Internet for the outdoor temperature, outdoor humidity, and weather indicators to function.*

To customize the content of the idle screen:

From the Home screen, press **MENU**.

Select **Settings ▶ Preferences ▶ Idle Screen**

From here you can enable/disable the idle screen, the temperature bubbles, and date/time display.

About Your iGate™ Connect Thermostat

The **About** menu displays useful information about your iGate™ Connect thermostat, its serial number, and optional information about the contractor who installed it. You may need this information if you are having difficulties or need technical support.

The About page also displays information about your current WiFi configuration. You can use these settings to help troubleshoot Internet connectivity issues.

CONNECTING TO THE INTERNET

Connect your iGate™ Connect thermostat to the Internet so you can control it from your own personalized, secure ClimateMaster Web Portal, smartphone, or tablet.

From the Web Portal, you can:

● Program, configure and control your iGate™ Connect thermostat.

● Control your iGate™ Connect thermostat from anywhere you have Internet access (including smartphones and tablets).

● Use local weather data to maximize energy savings.

● Receive important alerts and reminders about your heating and cooling system.

Note: *To connect your system to your personalized ClimateMaster Web Portal you must have a broadband Internet connection and a wireless 802.11 b/g/n (WiFi) home network.*

Setting Up WiFi and Obtaining a Registration Code

The iGate™ Connect thermostat uses your home WiFi network to connect to the Internet. First, enable WiFi on the iGate™ Connect thermostat (see instructions to the right).

The iGate™ Connect thermostat will display a list of available networks, along with an indication of the signal strength (the more bars, the better) and whether encryption is used.

If your home network is not listed, or if the signal strength is very low, try adjusting the antenna on your wireless router. If that doesn't improve the signal, try moving your router closer to the iGate™ Connect thermostat.

Once your network has been detected, select it from the list. If the network is encrypted, you will be asked to enter a password for that network. This is the password you created when the wireless router was first set up.

After you provide the password, your iGate™ Connect thermostat will automatically connect to the Internet. A chain link on the screen indicates you have established a connection with the ClimateMaster web servers.

Write down the registration code as you will need it when configuring your Web Portal account. You can leave the code displayed on the screen while you continue with the next step.

Having Trouble?

If you are having trouble connecting to the Internet or finding your WiFi network, you may need to configure your network parameters manually. See WiFi on page 33.

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To set up WiFi:

From the Home screen, press **MENU**.

Select **Register Thermostat**.

Select **Continue**.

Select **WiFi Settings**.

Select **WiFi Radio ▶ Enabled**.

Select your network from the list.

If prompted, enter your network password.

The iGate™ Connect thermostat will automatically connect to the Internet and display a registration code.

Write down the registration code; you will need it in the next step.

Configuring a Web Portal Account

After setting up WiFi on your iGate™ Connect thermostat and obtaining the registration code, you need to configure your Web Portal account.

1. From a web browser on a PC, visit **www.climatemaster.com/homeowner/footer-links/owners-area/igate-connection-center**

2. Click **REGISTER THERMOSTAT**.

3. Click **Create a new account**.

(If you already have a Web Portal, click **Register to an existing account**, enter your email address and password, and proceed to step 5).

Create a new account	Sign into an existing account
Create a new account	Register to an existing account

4. Enter your email address and password. Click **Create Web Portal**.
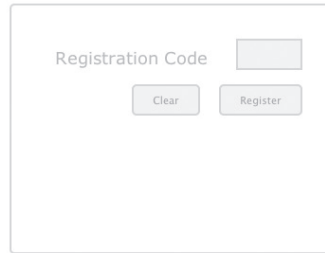
Create your personal Web Portal

Email Address	
Password	
Re-Type Password	

Clear   Create Web Portal

1 Create Web Portal > 2 Add Thermostat > 3 Confirm Registration

5. Enter the registration code displayed on the iGate™ Connect thermostat. Click **Register**.
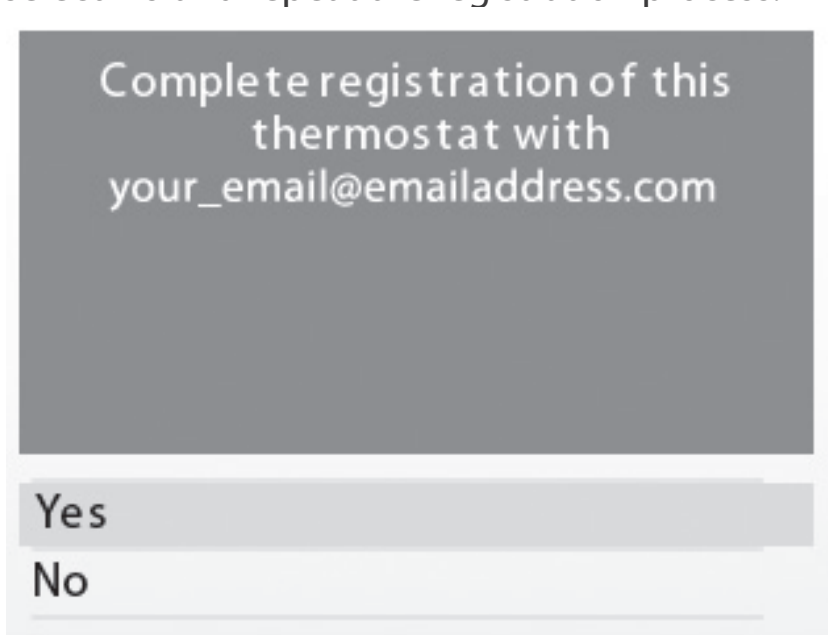
Add your iGate™ Connect thermostat to your Web Portal

Select the 'Register Thermostat' menu on your thermostat to get your 4-digit registration code. Enter it here to link it to your Web Portal.

Registration Code [   ]

Clear   Register

1 Create Web Portal / Login   2 Link Thermostat   3 Confirm Registration

Note: If you forgot the registration code, select Register Thermostat again from the iGate™ Connect thermostat menu and obtain a new registration code.

6. Return back to your iGate™ Connect thermostat and select **Yes** to confirm your email address and complete the registration process. If you made a mistake with your email address, select **No** and repeat the registration process.

Complete registration of this thermostat with your_email@emailaddress.com

Yes

No

Your iGate™ Connect thermostat is now registered. You can now monitor and control your iGate™ Connect thermostat from the Web Portal or from your smartphone or tablet.

Re-registering the iGate™ Connect Thermostat

To reset your registration:

From the Home screen, press **MENU.**

Select **Settings** ▶ **Reset**.

Select **Reset Registration**.

Confirm the reset by selecting **Yes**.

There are times when you may need to re-register your iGate™ Connect thermostat. For example, if you are a new homeowner who has just moved to a home with an existing iGate™ Connect thermostat. To re-register your iGate™ Connect thermostat, reset the registration and redo the registration process.

USING YOUR iGATE™ CONNECT THERMOSTAT

The bright, easy-to-read screen on your iGate™ Connect thermostat makes it simple to review and adjust the settings any time you want.

Adjusting the Temperature

You can easily adjust the temperature without changing the iGate™ Connect thermostat's programming by pressing the arrow keys when the Home screen is displayed.

- Press ▲ to increase the temperature set point by 1°F (0.5°C).

- Press ▼ to decrease the temperature set point by 1°F (0.5°C).

- If the iGate™ Connect thermostat is set to Auto mode, press ◄ to select the Cool setting.

- If the iGate™ Connect thermostat is set to Auto mode, press ► to select the Heat setting.

Once you've adjusted the temperature, the screen indicates that you are currently holding the set temperature rather than running a program.

The iGate™ Connect thermostat will hold the new temperature for the duration you specified in the Hold Action option during the initial setup (see Hold Action on page 19) or until you press **OK**.

If you are using Auto mode, note that there is a minimum difference allowed between heat and cool set temperatures. The system will prevent you from setting the temperatures

to within these limits. See the iGate™ Connect Thermostat Installation Manual for information about configuring the minimum temperature difference settings.

System Mode

This menu sets your system to use heat, cool, or auto mode:

- **Cool** The system will turn on the air conditioner when the current temperature rises above the set temperature.

- **Heat** The system will turn on the heat when the current temperature drops below the set temperature.

- **Auto** The system is in Auto-changeover mode and will activate the heating or cooling systems to keep your home within the desired range of set temperatures.

- **Auxiliary Heat Only** The system will only use the auxiliary or back-up heat source to maintain the heat set point temperature (only appears if auxiliary heat is configured).

- **Off** The system is off and will only display the current temperature.

Hot Water Mode (If Applicable)

This menu allows you to turn on the hot water mode of your Trilogy® unit.

- **Hot Water Temperature** Displays the current hot water temperature.

- **Hot Water Setpoint** Establishes the set point for your hot water. Available range: 50°F to

135°F in 1°F increments. Default is 120°F.
WARNING Hot water setting above 120°F can
cause severe burns.

- **Hot Water Mode** Determines the heat source
for your hot water. Available selections: Off,
Heat Pump, or Emergency Heat (iGate™ Smart
Tank electric elements).

- **Hot Water Efficiency** When Hot Water
Efficiency is enabled (**ON**) the AWS backup
electric elements will operate when the
connected heat pump is locked out or when
the heat pump cannot keep up with the
household hot water demand. When Hot
Water Efficiency is disabled (**OFF**) the iGate
Smart Tank electric elements will engage
sooner when the connected heat pump is
locked out or when the heat pump cannot
keep up with the household hot water
demand.   Available selections: OFF or ON.

Fan

This menu displays the current fan setting:

- **On** Forces the fan to run continuously,
regardless of the weekly schedule
programming. The fan will also run if the
system mode is Off.

- **Auto** Turns on the fan when the system is
heating or cooling your home, or to satisfy the
minimum fan "on" time.

    When you switch between **Auto** and **ON** in fan
    control, the iGate™ Connect thermostat will
    prompt you with the following:

    Hold 2 hours The fan will switch to this
    setting but revert back to weekly schedule
    after 2 hours.

To change fan settings:

From the Home screen,
press **MENU**.

Select **Fan**.

Configure your fan settings.

Hold 4 hours The fan will switch to this setting but revert back to weekly schedule after 4 hours.

Indefinite The fan will switch to this setting and will only revert back if you do so manually .

Until Next Transition The fan will switch to this setting but will revert back when the program switches to the next period.

Update Schedule The fan will update the current schedule with this new fan setting.

After the fan mode is changed and you return to the home screen, the iGate™ Connect thermostat will indicate that it is in a Hold state. The temperature setting will also be set to Hold. Press **OK** to revert the fan mode back to the weekly schedule fan and temperature settings.

- **Minimum "On" Time** Sets a minimum amount of time per hour that the fan will run. This improves air circulation and results in a more consistent temperature than with the Auto setting while being more cost-effective than the On setting.

Weather Forecast

Displays the current outdoor temperature and weather conditions for your registered location.

Note that when you register, it's important to select your location accurately, as your iGate™ Connect thermostat will use your local weather data to optimize your heating and cooling. You must register your iGate™ Connect thermostat for this feature to operate.

To view the weather forecast:

From the Home screen, press **MENU**.

Select **Weather Forecast**.

Press **OK** to switch between the 4-day and 24-hour forecast.

Weather Forecast screen

Resetting the Thermostat

At some point during the life of the iGate™ Connect thermostat you may want to quickly reconfigure it or restore it to the default state.

To reset your iGate™ Connect thermostat:

From the Home screen, press **MENU**.

Select **Settings ▶ Reset**.

Choose the reset option that suits your needs.

• **Reset Registration**   Resets the connection between your iGate™ Connect thermostat and your personalized Web Portal. This terminates the link between the iGate™ Connect thermostat and your email address/password. *Note: After this reset, you must re-register your iGate™ Connect thermostat if you want to continue to use your Web Portal.*

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- **Reset Preferences and Schedule** Resets all your preferences, reminders, alerts and programming back to the default state.

- **HVAC Equipment Settings** Resets the iGate™ Connect thermostat's equipment, threshold and sensor configuration.

- **Reset All Settings** Resets the iGate™ Connect thermostat back to its default factory settings and removes any registration information.

- **Reset Contractor Info** Resets any information about the Contractor who installed the iGate™ Connect thermostat.

Rebooting the iGate™ Connect Thermostat

You can reboot the iGate™ Connect thermostat by pressing the physical hardware reset button, located through an opening in the bottom left corner of the iGate™ Connect thermostat. Rebooting will not alter programming or configuration options.
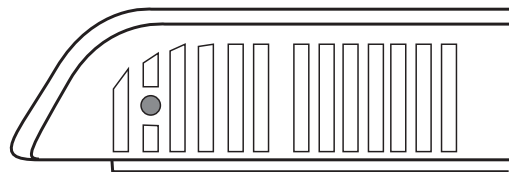
Reset button

Cleaning the iGate™ Connect Thermostat

You can clean the iGate™ Connect thermostat's screen by spraying water or any mild, non-abrasive household cleaner on to a clean cloth. Wipe the surface of the screen with the dampened cloth.

Note: Do not spray any liquids directly onto your iGate™ Connect thermostat.

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What To Do If You Move

If you're moving, log onto the Web Portal and select **Reset** under the **Settings** tab. Select **Reset Registration**. This terminates the association between your iGate™ Connect thermostat and your personalized Web Portal (you can also accomplish the same thing by choosing **Reset Registration** on the iGate™ Connect thermostat itself).

The new homeowners will need to register the iGate™ Connect thermostat and set up their own Web Portal.

CONFIGURING YOUR iGATE™ CONNECT THERMOSTAT

This section describes how configure the personal preferences, temperature settings, and operation of your iGate™ Connect thermostat. There are three key steps:

- Configure Personal Preferences
- Set up Reminders and Alerts
- Create your Weekly Schedule

Note: *You can also configure your iGate™ Connect thermostat from your personalized Web Portal. Simply open a web browser, go to ClimateMaster.com/residential/owners-area/igate-connect and log in.*

Configuring Personal Preferences

The Preferences menu has settings for personalizing your iGate™ Connect thermostat.

Name

You can customize the name of your iGate™ Connect thermostat to suit your needs (i.e. Main Floor). This is useful if you have multiple systems or zones. You can view and edit your iGate™ Connect thermostat name in the About menu on your iGate™ Connect thermostat and also in your online Web Portal.

Temperature Display

Select **Temperature Display** to select Fahrenheit (°F) or Celsius (°C).

Date and Time

Select **Date & Time** to:

- Set the current date.
- Set the current time.
- Select a 12-hour or 24-hour time format.
- Select your time zone.
- Enable or disable daylight savings adjustments.

If you are connected to the Internet, the time and date are programmed automatically.

Brightness

The color screen has adjustable backlight brightness. You can control the intensity

when the screen is active (i.e., when you are pushing buttons) and when the display is in standby mode (idle screen).

Select **Brightness** to:

- Set the Active brightness intensity.

- Set the Standby (idle screen) brightness intensity.

- Set the minimum time the iGate™ Connect thermostat will stay in active brightness before switching to standby brightness.

Hold Action

Whenever you manually adjust the set temperature, the iGate™ Connect thermostat will indicate you are in a "Hold" mode. You can select how long the iGate™ Connect thermostat will hold the new temperature before reverting back to the regular program:

- **Hold 2 hours**

- **Hold 4 hours**

- **Until next transition** Thermostat will hold temperature until the next program period.

- **Indefinite** Thermostat will hold temperature until you press **OK**.

- **Update Schedule** When you adjust the set temperature, the system will update the temperature in the Weekly Schedule for the current period.

- **Ask Me** Every time you adjust the set temperature you will be asked which of the options you would like to choose.

Quick Save Settings

In Quick Save mode, your system will automatically increase (in cool mode) or decrease (in heat mode) the temperature set point by the pre-configured amount.

Quick Save mode can only be activated from the Web Portal or from the iGate™ smartphone/tablet application.

Access Control

You can protect your iGate™ Connect thermostat so that certain features will require the user to enter a 4-digit access code. Use the arrow keys to highlight a number and then press **OK**. When you are done, select **Save**. The access control will be required once the idle screen is displayed.

To disable this feature, delete the number by selecting ⌫ multiple times.

You can also configure the level of access control:

- **Restrict All Access** Unauthorized users will only be able to view the home screen and the weather information.

- **Restrict Details Access** The code is required to access the Details screen.

- **Restrict Program Access** The code is required to view and modify the iGate™ Connect thermostat's Weekly Schedule.

- **Restrict Vacation Access** The code is required to view and create a Vacation.

- **Restrict QuickSave** The code is required to exit QuickSave mode from the Web Portal.

In all cases, once the code is enabled, it will be required to access any of the list items in the

settings menu, with the exception of the About screen. Once a valid code has been entered on the iGate™ Connect thermostat, access to restricted features will be allowed until the iGate™ Connect thermostat backlight timer has expired.

Temperature Range

You can configure the iGate™ Connect thermostat so only a specific heat and/or cool set point range is permitted.

- **Heat Temp Range** Press ▲ or ▼ select the maximum heat set point then press **OK**. Users will not be able to set the iGate™ Connect thermostat to a temperature above this limit.

- **Cool Temp Range** Press ▲ or ▼ to select the minimum cool set point and then press **OK**. Users will not be able to set the iGate™ Connect thermostat to a temperature below this limit.

Recovery Options

Recovery options allow the iGate™ Connect thermostat to learn how your heating and cooling system works, taking into account infrastructure, weather and historical operating performance so that your home is a comfortable temperature as soon as you walk in the door.

- **Smart Recovery Heat** The iGate™ Connect thermostat will start heating at the optimum time to ensure the set point is reached at the programmed time.

- **Smart Recovery Cool** The iGate™ Connect thermostat will start cooling at the optimum time to ensure the set point is reached at the programmed time.

- **Random Start Heat** Programming a time in this section will produce a random delay when there is call for heat. In applications with multiple heating systems, this prevents all the systems from activating at the same time (thus creating a peak power demand). Press ▲ or ▼ to select a delay time and then press **OK**.

- **Random Start Cool** Programming a time in this section will produce a random delay when there is call for cooling. In applications with multiple cooling systems, this prevents all systems from activating at the same time, (thus creating a peak power demand). Press ▲ or ▼ to select a delay time and then press **OK**.

Utility CPP Setting

This section is only applicable if your utility company is running a Critical Peak Pricing program that you have agreed to be a part of. Contact your local electrical utility company for information about programs in your area.

CPP Response

Your utility may send voluntary events to your iGate™ Connect thermostat. You can choose to **Always Accept** these events. In which case, you would just be notified that an event is in progress. Or if you choose **Ask Me**, when the Utility issues an event, you will be asked if you want to participate.

If you do not acknowledge the event prior to the start, the system will default to yes.

Preferred Strategy

During a Critical Peak Pricing event the Utility may select an energy saving strategy, or allow you to use your preferred strategy. Select from

one of the options as your preferred energy saving strategy to be used during Critical Peal Pricing events.

- **Absolute Temperature** Set a specific heat and cool set point to be used when an event is initiated by the Utility company. If the set point at the time of the event is more favorable (lower in heat mode or higher in cool mode) than what you have programmed, the iGate™ Connect thermostat will use the more favorable set point for the duration of the event.

- **Relative Temperature** Program a temperature set back (heat) or set forward (cool) from your existing set point. For example, if you program a 4 °F set forward, and your current cool set point is 76 °F, during an event your iGate™ Connect thermostat set point will change to 80 °F until the event has expired.

- **System Off** If this option is selected, the iGate™ Connect thermostat will turn off heating and cooling for the duration of this event.

- **Duty Cycle** This option allows you to program the maximum amount of time the system will run during a 1 hour period. For example, if you select 30%, the air conditioner will run for a maximum of 18 (0.3 x 60) minutes regardless of whether the set point has been met. 0% essentially turns the system off, whereas 100% runs the system at full capacity.

Set Up Reminders and Alerts

Your iGate™ Connect thermostat can be programmed to remind you of required filter changes and regular maintenance.

If you are not sure about what equipment you have installed or whether you need to replace rather than clean your filters, please contact your heating and cooling contractor, or consult your original equipment manuals for the recommended maintenance procedures.

System Service

The System Service (Maintenance) alert is displayed on the screen when regularly scheduled maintenance is required. It will also show your contractor's contact information (if programmed by the contractor).

Select this item to turn the reminder on or off, show the date of the last service, and select a reminder interval.

Air Filter

Sets the reminder period for cleaning or replacing the air filter.

Select this item to turn the reminder on or off and set the reminder interval in run-time hours or calendar months. You can also check the date of the last filter change.

UV Lamp

If your system uses a UV lamp for air purification, the iGate™ Connect thermostat can remind you that it is time to clean or replace the lamp.Select this item to turn the reminder on or off and to set the reminder in calendar months. You can also check the date of the last lamp change.

Configure Alerts

The iGate™ Connect thermostat can generate alerts when the temperature in the home reaches a pre-programmed temperature. This protects your home from damage due to freezing or excessive heat.

If this alert has been set up, you will see the alert on the iGate™ Connect thermostat's screen. If you've configured your personal Web Portal, you will also receive an email alert.

Low Temp Alert

Select this item to set the temperature at which the iGate™ Connect thermostat will generate a Low Temperature alert. The range can be adjusted to:

- Off – no alert will be generated.
- Set temperature range of 35 to 68 °F (1.5 to 20 °C).

High Temp Alert

Select this item to set the temperature at which the iGate™ Connect thermostat will generate a High Temperature alert. The range can be adjusted to:

- Off – no alert will be generated.
- Set temperature range of 60 to 104 °F (15.5 to 40°C).

Aux Heat Runtime Alert (optional)

If you have a heat pump with auxiliary heat configuration, you can program the iGate™ Connect thermostat to generate an alert if the auxiliary heat runs for more than this programmed amount of time during a 24-hour period.

To set up Alerts:

From the Home screen, press **MENU**.

Select **Reminders and Alerts**.

Adjust each option to your personal preferences.

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Aux Outdoor Temp Alert (optional)

If you have a heat pump with auxiliary heat configuration, you can also program the iGate™ Connect thermostat to generate an alert if the auxiliary heat is called for when the outdoor temperature exceeds this programmed set point. (This feature requires an Internet connection to function properly.)

Display Alerts on Thermostat

Select No if you do not want any of the alerts to be displayed on the screen. Alerts will continue to be displayed on the Web Portal and sent via email.

Enable Heating/Cooling Alerts

Select No if you do not want the iGate™ Connect thermostat to generate an alert if a system is not responding to a call for heat or cool. If disabled, these alerts will not be shown on the iGate™ Connect thermostat or Web Portal and no emails will be sent.

WiFi

To configure WiFi manually:

From the Home screen, press **MENU**.

Select **WiFi**.

Adjust the network options for your home network.

The iGate™ Connect thermostat supports WiFi *802.11 b/g/n. Use t*he Advanced Configuration option in the WiFi menu to configure your network parameters. Choose the network from the list or manually add a new one (i.e. if your network does not broadcast its SSID).

You will then be able to view and configure the following network parameters:

- DHCP (select Disabled to use a static IP Address; if unsure, leave DHCP Enabled)
- SSID

- Encryption (WEP, WEP128, WPA, or WPA2)

- Password (if encryption is used)

- WiFi Channel

- IP Address and IP Subnet

- Gateway

- Primary and Secondary DNS

If you need to specify your iGate™ Connect thermostat's MAC address in your router's configuration, you can obtain it from the **About** menu.

Creating Your Weekly Schedule

Your heating and cooling needs change depending on the time of day and day of the week. For example, if there's no one in the house during the workday you might want to let the temperature go up in the summer, to reduce energy used by the air conditioning system, and down in the winter, to reduce heating energy.

By default, the iGate™ Connect thermostat includes four configurable periods:

- **Awake**   The start time of this period typically represents when you get up in the morning.

- **Work**   This represents when you leave to go to work.

- **Home**   This represents when you get home from work in the evening.

To view your weekly schedule:

From the Home screen, press **MENU**.

Select **Weekly Schedule**.

Your weekly schedule is shown on the screen.

- **Sleep** This represents is when you go to bed at night.

Weekly Schedule
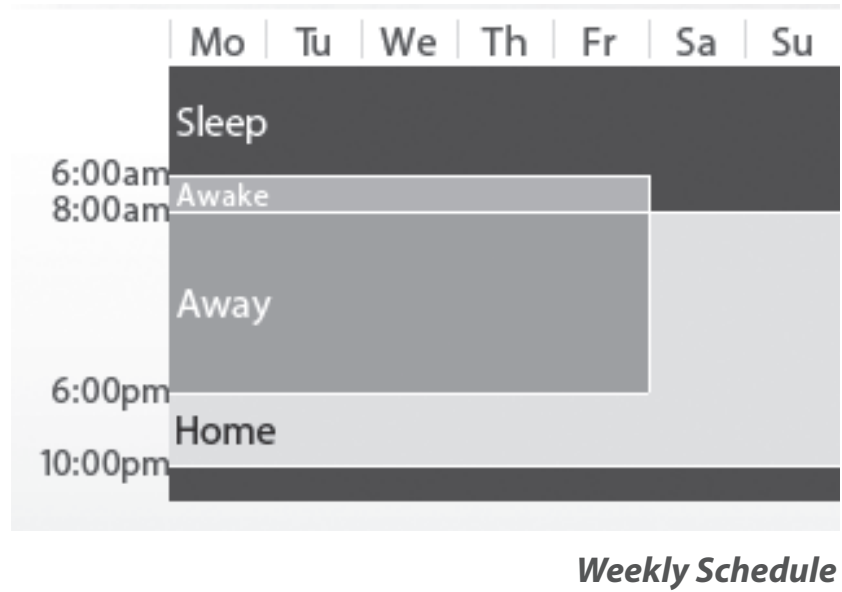
Your iGate™ Connect thermostat is intelligent and learns how your Trilogy® equipment performs. Intelligent algorithms combine weather data, your Trilogy® run times and occupancy schedules to optimize performance and maximize energy savings. This means you can be comfortable when you are home and save money when you are not.

If your schedule changes, you can quickly and easily update the iGate™ Connect thermostat settings on the device itself or online through your Web Portal.

Using the Weekly Schedule

Monday			
	Time	Heat	Cool
Awake at	6:00 am	70°	78°
Away at	8:00 am	62°	85°
Home at	6:00 pm	70°	78°
Sleep at	10:00 pm	62°	82°

Add New

Save and Continue

Schedule Editor

Editor

The Weekly Schedule editor lets you to set specific times and temperature settings for each day of the week.

If your system is enabled for auto change-over mode, the heat and cool set temperatures will automatically be adjusted to ensure a minimum difference.

Adding New Periods

To accommodate for your varying schedule you can add additional program periods in your week. For example if you come home for lunch during the week or want different settings for the weekend, you would simply add one of the existing periods at the allocated time and day or create a completely new one.

Disable a Period

To disable a period entirely, select the period's **Time** and then select **Disable**.

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To edit your weekly schedule:

Display your **Weekly Schedule**.

Press **OK**.

Select the **Day**.

Select the **Time**, **Heat** or **Cool Setting**.

Press ▲ or ▼ to adjust the the value. Press ◄ or ► to toggle between columns.

Press **OK**.

Select **Save and Continue**.

Select any other days of the week that will also use the new settings. Use the navigation keys to switch between days and press **OK** to select a day.

Select **Continue.** The new schedule is displayed on the screen.

To add a new period:

Display the schedule for a day and select **Add New.**

Select **Create New Item**.

Enter a name for the new period and select **Save**.

If your house is in-use during this period, select **Yes**; otherwise select **No**.

Select **Enable**.

Select the new time and press **OK**.

The new period is added.

From the Home screen, press **MENU**.

Select **Vacation**.

Select **Add Vacation**.

Enter a **Name**.

Enter the **Start** and **End** dates and times of your vacation.

Scheduling a Vacation

The iGate™ Connect thermostat's Vacation feature helps you conserve energy by changing your heating and cooling set points while you are away for extended periods of time. It also ensures your home is comfortable when you return.

A vacation event includes a name, start date and time, as well as the end date and time. You can enter any number of uniquely named vacations. Other vacation features to choose from include:

ClimateMaster optimize

Select **Yes** to have the iGate™ Connect thermostat automatically set your Heat Temperature, Cool Temperature, System Mode and Fan settings to maximize energy conservation while you are away.

Select **No** to manually configure Heat Temperature, Cool Temperature and Fan settings. These settings will be remembered the next time you create a vacation event.

Heat Temperature

Programs the set temperature when the system is in Heat mode. Set a lower temperature to save energy.

Cool Temperature

Programs the set temperature when the system is in Cool mode. Set a higher temperature to save energy. You can also choose to turn off your cooling system while you are away to save more energy.

Delete Vacation

You can delete individual or all vacation events:

- To remove an individual vacation event, display the details about the vacation event, then select **Delete Vacation ▶ Yes**.

- To remove all vacation events, display the **Vacation** menu and select **Delete All ▶ Yes**.

Fan

Toggles the fan setting between ON and Auto.

- **ON** The fan runs all the time regardless of programming or if there is a call for heat or cool. The fan will also run if the System Mode is OFF.

- **Auto** This option turns the fan on but only when the system is heating or cooling your home, or to satisfy the minimum fan run time as programmed.

- **Fan Min On Time** This feature allows you to determine a minimum time per hour that the fan will run. This improves air circulation and provides a more consistent temperature within the home. It is more cost-effective than choosing the ON fan setting.

In either mode, the iGate™ Connect thermostat will ensure that when your vacation ends, the iGate™ Connect thermostat will revert to the regular settings.

Note: If you were running your regular program prior to the start of your vacation, on your return, the iGate™ Connect thermostat will restore your home to those settings. If you were in Hold mode prior to the start of your vacation, the iGate™ Connect thermostat will restore the home to whatever the set temperature was just prior to your vacation.

UNDERSTANDING ALERTS

From time to time your ClimateMaster system will display an alert — a reminder to change the air filter, or perform regular maintenance, for example.

If you have connected your iGate™ Connect thermostat to the Internet, these alerts can also be sent to you via email.

When an alert displays, you can dismiss it or ask to be reminded later.

For example, if you receive an air filter alert and choose Remind me later, the alert will clear and display again 24 hours later. If you choose OK when the alert displays, it will reset the reminder.

List of Alerts

Your iGate™ Connect thermostat can generate the following alert messages (some alerts may not apply depending on your system.)

Air Filter	Air filter needs to be cleaned or changed.
UV Lamp	UV lamp needs to be changed.
Low Temp Alert	Temperature in the home is too low.
High Temp Alert	Temperature in the home is too high.
Heat Not Responding	The system has failed to heat the home.
Cool Not Responding	The system has failed to cool the home.
Maintenance Reminder	The system is due for regular maintenance.
Auxiliary Heat Run Time	Auxiliary heat source is running too often.
Auxiliary Outdoor Temperature	Your iGate™ Connect thermostat auxiliary heat has been called to run when the outdoor temperature exceeds the programmed set point.

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